

ET is pleased to announce that all destinations on its online network are now eligible for STPC, subject to the conditions outlined below.

- 1) ET shall provide STPC in ADD (Addis Ababa) only, built within the fare, for passengers arriving in ADD through ET operated international flights and whose onward international flights do not depart between <u>8 to 24</u> hours of their arrival in ADD.
- 2) STPC includes provision of maximum 24hour visa, transfers to/from airport/hotel, accommodation (day or night room) and light refreshments.
- 3) STPC is permitted in both directions of travel i.e. if ticket routing is LGW-ADD-LOS and LOS-ADD-LGW which requires a layover of 8 hours or more in both directions in ADD, then STPC in ADD would be permitted both ways.
- 4) Fare must be auto quoted/booked/ticketed through GDS. Manual ticketing/fare calculation not permitted.
- 5) All sectors of the journey must be confirmed with ticket numbers inserted in the booking.
- 6) Passenger must be transiting from an international Ethiopian Airlines operated flight to another international Ethiopian Airlines operated flight inc. codeshare flights operated by Ethiopian Airlines.
- 7) Passengers taking voluntary stopover in ADD shall not be provided STPC.
- 8) Passenger passport must be eligible for transit visa on arrival. Please ensure you have checked transit visa requirements for Bole International Airport, Addis Ababa, Ethiopia.
- 9) Upon passenger's arrival in ADD, should there be a flight available to passenger's destination within 8 hours, then STPC will not be provided, and passenger would be expected to travel on the next flight.
- Should the passenger fall short of criteria defined above, or needs to stay longer in ADD, ET will NOT provide STPC free of charge and passenger(s) may be refused entry or need to pay for STPC, charges for which may vary.
- Provision of visa is at the discretion of the Ethiopian Immigration Authority and in the event of the refusal of visa, ET holds no liability. Please refer to TIMATIC for up-to-date visa information.
- Please ensure that you advise passengers of these requirements as claims arising from failure to communicate this information to passengers will be referred to the selling party.

## STPC BOOKING PROCEDURE

- 1) Providing the criteria defined above are met and valid ticket numbers are inserted in the booking, STPC shall be provided automatically. There is no need to confirm this arrangement with ET.
- 2) Passengers and their bags shall be through checked to their final destination and onward boarding passes given to them at the point of departure.
- 3) Bags checked through to final destination, shall automatically be transferred to passengers' onward flight from ADD. It is therefore recommended that any essential items for the hotel stay may be kept as part of hand luggage (as long as within the hand luggage allowance). Please note that normal security/customs/immigration checks are done when getting back to the airport from hotel.

- 4) Passengers shall be given a hotel voucher at the time of check-in at their departure point. Upon arrival in ADD, passengers need to proceed to immigration, clear customs and contact the "hotel desk" in the arrivals hall. (In an unlikely situation where hotel voucher has not been issued at the point of departure, passengers would need to contact "transit desk" located before immigration/customs, who shall then issue the hotel voucher and direct them accordingly to immigration/customs.
- 5) Once in the arrival hall, contact the "hotel desk", located near the exit door opposite the Oromia Bank branch. Hotel desk staff shall direct passengers to complimentary transfer shuttle to the hotel.
- 6) Once at the hotel, the registration process should be completed and there should be nothing to pay with the exception of any chargeable services used/consumed during the stay. The hotel voucher indicates if any free meals/drinks are included.
- 7) Passengers must contact hotel reception to arrange complimentary shuttle back to the airport 3 hours prior to scheduled departure time of their onward/final destination flight. Ethiopian Skylight Hotel, shuttles are constantly shuttling back and forth to/from the airport.

**HOTELS USED FOR STPC IN ADDIS ABABA:** ET primarily uses its own hotel, "Ethiopian Skylight Hotel" for most of its passengers for STPC – <a href="www.EthiopianSkyLightHotel.com">www.EthiopianSkyLightHotel.com</a>. In situations where this hotel is full, we use our contracted hotels within the vicinity of the airport.

VALIDITY: UFN.

**BLACK OUT PERIODS: None** 

**RBD EXCLUSIONS:** Bookings in RBDs Z,I,R,N are not eligible for STPC.

Revised: 7<sup>TH</sup> Sep 2023