

Halal Tourism Checklist

General Information			
Hotel Name	Enter Name.	Hotel Group	Enter Group (if applicable).
Location	Enter Location.	Contact Person	Name of a contact.
Email Address	Contact email address.	Telephone Number	Contact telephone number.

The following questionnaire is designed to give us a better idea of the provisions that you currently have in place to cater for Muslim travellers. It is not a scored form and entering “no” is not a wrong answer. It simply gives us a better impression about areas of strength and other areas that can be worked on. Please add as much detail as you can in any comments and direct any questions you may have to hafsa@halaltravel.network.

Section: Accommodation and Facilities		
Does your hotel provide a list of nearby mosques and prayer facilities for guests?	Yes/No	Add comments.
Are there prayer rooms available on-site for Muslim guests?	Yes/No	Add comments.
Are prayer mats (sajjada) available in upon request?	Yes/No	Add comments.
Does your hotel provide Qibla direction indicators in guest rooms?	Yes/No	Add comments.
Are there facilities for wudu (ablution) in guest rooms, public areas or provide portable bidets ?	Yes/No	Add comments.
Are there any child/family friendly facilities on site?	Yes/No	Add comments.
Are any adult television channels lockable to prevent use by children?	Yes/No	Add comments.
Section: Food and Beverages		
Does your premises offer halal-certified food?	Yes/No	Add comments.
If the premises has halal certification for the food provided, please attach a copy to this form.		
Are there separate cooking utensils and preparation areas for halal food?	Yes/No	Add comments.
Are there any difficulties you face in sourcing or providing Halal food?	Yes/No	Add comments.
Is alcohol served on the premises	Yes/No	Add comments.
Are alcoholic beverages excluded from the room's mini-bar upon receipt of a booking from a Muslim client?	Yes/No	Add comments.
What challenges, if any, do you anticipate in implementing this change?	Add comments.	
Section: Staff Understanding		
Your understanding of the term Halal Tourism	Click or tap here to enter text.	
Have your staff been trained in understanding the needs of Muslim travellers?	Yes/No	Add comments.
Are staff required to undertake regular training to better understand the needs of clients and is Muslim specific training included in this?	Yes/No	Add comments.
Section: Ramadan Services		
During the month of Ramadan, is there flexibility in the opening hours of the restaurant to cater for suhoor (pre-dawn meal) and iftar (breaking fast)	Yes/No	Add comments.
How do you accommodate guests who are fasting during Ramadan in terms of meal times and room service?	Add comments.	
Are there any activities or events to mark the occasion?	Yes/No	Add comments.

Would you be interested in additional resources or training on how to improve services during Ramadan?	Yes/No	Add comments.
Section: Leisure and Wellness		
Are there gender-specific activities or opening hours for any swimming pools or gyms	Yes/No	Add comments.
Are spa and wellness treatments conducted by same-gender staff?	Yes/No	Add comments.
What measures do you take to ensure privacy and comfort for women in these areas?	Add comments.	
Is there the option for private leisure facilities (i.e. private swimming pools/ plunge pools)	Yes/No	Add comments.
How often do you evaluate these arrangements to ensure they meet your guests' needs?	Add comments.	
Section: Cultural Sensitivity		
Is there any Islamophobia in the local area?	Yes/No	Add comments.
Does the hotel have guidelines for attire in public areas (e.g. swimming pools)?	Yes/No	Add comments.
Are there any restrictions on specific types of swimwear, such as burkinis?		
Does your hotel engage with the local Muslim community?	Yes/No	Add comments.
Section: The Local Area		
Do you provide a list of halal restaurants in the vicinity of your hotel?	Yes/No	Add comments.
Do you or any of your partners offer halal-friendly travel and tour services?	Yes/No	Add comments.
Do you provide information on local Islamic cultural sites and activities?	Yes/No	Add comments.
Section: Ethics and Sustainability		
Can you describe your policies regarding the ethical treatment of staff?	Add comments.	
What initiatives are in place at your hotel to respect and preserve the environment?	Add comments.	
How do you involve both staff and guests in your environmental conservation efforts?	Add comments.	
	Add comments.	
Are you involved in any local cultural conservation efforts? Please provide details	Yes/No	Add comments.
Section: Feedback and Additional Information		
How do you collect and incorporate feedback from guests to improve your services?	Add comments.	
Can you describe the specific marketing channels and strategies you use to promote your Muslim-friendly amenities? Would you be interested in producing a marketing campaign to attract Muslim clients?	Add comments.	
Please provide any further information that you feel would be useful for us to know about the efforts made to accommodate Muslim guests.		
Add comments.		