

2026 RATES FAQs:

INTRODUCTION OF 15.5% VAT ON TOURISM ACTIVITIES AND TRANSFERS

1. Why are the 2026 rates being re-issued?

The Zimbabwean Government has introduced a 15.5% VAT on tourism activities and tourism-linked transfers, effective 1 January 2026. Our original 2026 rates, issued in March 2025, did not include this VAT as these services were previously zero-rated. We are re-issuing rates to reflect this change.

2. Which services are affected by the new VAT?

The VAT applies to:

- All tourism-linked transfers
- All tourism activities

This affects our Super Deal packages, which include transfers and activities.

3. Does this mean our Super Deal packages are more expensive?

Yes, the portion of the packages that include activities and transfers will now reflect the 15.5% VAT. Accommodation components remain unchanged.

4. Have any accommodation rates changed due to the VAT?

No, our published 2026 accommodation rates remain unchanged as we are absorbing the 0.5% VAT increase on accommodation that has also recently been introduced.

5. What about The Boma – Dinner & Drum Show?

The rate for The Boma remains unchanged at US\$60 per person.

6. Do our booking Terms and Conditions change?

No, all previously communicated Terms and Conditions, including Single Supplements applicable in High Season, remain unchanged.

7. Where can I find the updated rates?

The updated 2026 rates manual, reflecting VAT-inclusive activity and transfer rates, has been sent to you by our Rates Administrator. Please refer to it for full details. Should you have any questions please email rates@vfsl.co.zw

8. Who can I contact should I have more questions?

Our team is ready to assist with any queries.

Please feel free to contact us:

Anald Musonza, Head of Sales and Marketing, anald@vfsl.co.zw

Teddy Mushipe, Revenue Manager, revenue@vfsl.co.zw

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